

## This policy is our overall indication of how we will achieve our vision, mission, and quality objectives within the business area.

- We will endeavor to constantly develop in line with our customers' needs within our business area so that we are an important partner and a problem solver for our customers.
- Indura will make/prepare registrations, studies, and statistics to be used as an active management tool where appropriate as well as technically and economically feasible.
- Our employees shall always be competent, specialist, service minded, and involved, so that the customer receives the best possible quality and professional sparring when doing business with us.
- We will ensure that Indura always has a range of reliable suppliers.
- The management contributes so that the objectives and action plans are created, rendered visible, and followed.
- The quality management system will continuously be improved.







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